

Addendum 107 Transportation

The provision of contracted, authorized, and provided Transportation services shall be in compliance with this agreement, including the requirements of this section and applicable licensing, certification, or permits.

Definitions

Transportation is the provision of travel from one location to a distinct separate location for the purpose of accessing care, services, and community.

Service Requirement

Lakeland Care District (LCD) members receiving transportation services funded by LCD shall have an identified outcome necessitating the provision of transportation not otherwise available to the member.

Standards, Training, Competency

Providers of transportation services shall meet requirements of any and all applicable licensing, certification, and city permit(s), including, but not limited to:

- Drivers shall have appropriate operator's license(s) from the Department of Transportation
- Drivers and Providers shall meet requirements of Caregiver Background Checks as indicated in Article 2 of this agreement.
- Drivers shall be trained and competent in both the vehicle and the specific support needs of the individuals being transported.
- Vehicles shall be in good repair with all operating and safety systems functioning properly. This includes lights, safety belts, tires, heaters, tie downs and lifts for wheelchair transportation and all mechanical systems needed to operate the vehicle.
- NPI (National Provider Identifier) See website: <https://nppes.cms.hhs.gov/>

Billable Units

Contracted transportation services are authorized at trip/mile and/or route. The specific services and units of this agreement are indicated in the Rates and Service Codes chart of the contract.

Trips

A trip consists of the point of member's pick-up to delivery at member's destination. For example, if a member is picked up at home and transported to the clinic, one trip has been completed when the member is dropped off at the clinic.

A trip charge covers the following services:

- Dispatch of vehicle to the member's pick-up point

- Escort of the member to and from the door of their pick-up point and drop-off point
- The first five miles traveled by the vehicle beginning at the member's pick-up point

If the services provided to LCD members do not meet all 3 of these criteria, Provider may not bill a trip charge.

Mileage

Mileage is the distance traveled after the first five miles included in the trip charge, or for transportation services not meeting the definition of trip charge. Mileage provided under this agreement not meeting or including the authorization of trip charge may be authorized and billable as straight mileage.

LCD covers mileage for the shortest, most direct route from the point of member's pick-up point to the member's destination.

Providers may not bill for both trip charges and mileage unless the first 5 loaded miles of the trip are provided within the trip charge.

Dispute of mileage will be resolved with www.mapquest.com

Route

Route transportation is the provision of travel from one location to another established location with an agreed upon rate. Route reimbursement rates many include travel from one city to another city or from the member's home location to a regularly routed and scheduled location. Contracted route rates will be reimbursed per the provisions of the Rates and Service Codes chart in the contract.

Reimbursement

The Rates and Service Codes Chart of this agreement will specify services LCD contracts for and the specific rate.

Unloaded Mileage

Unloaded mileage is the distance traveled without a passenger to pick up a passenger for an authorized transportation. Unloaded mileage is not an authorizable or billable service under this agreement.